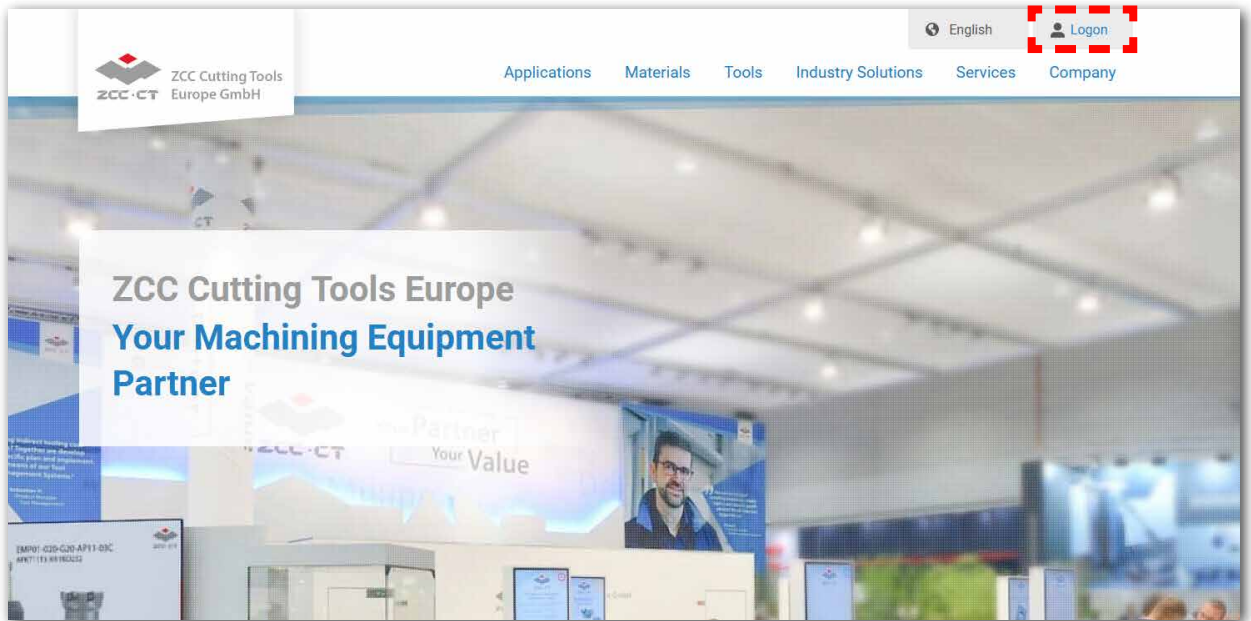


How do I create an order account on www.zccct-europe.com?

1

Go to <https://www.zccct-europe.com> and click Logon.



2

Enter your login data into the new window and you will be transferred to the ordering system. If you are not yet registered, please click on [Not a member yet? Register now.](#)

ZCC Cutting Tools
Ordering system login page

If you would like to place an order online, please log in with your user name and password.

Username

Password

LOGIN

[Not a member yet? Register now.](#) | [Forgot password?](#)

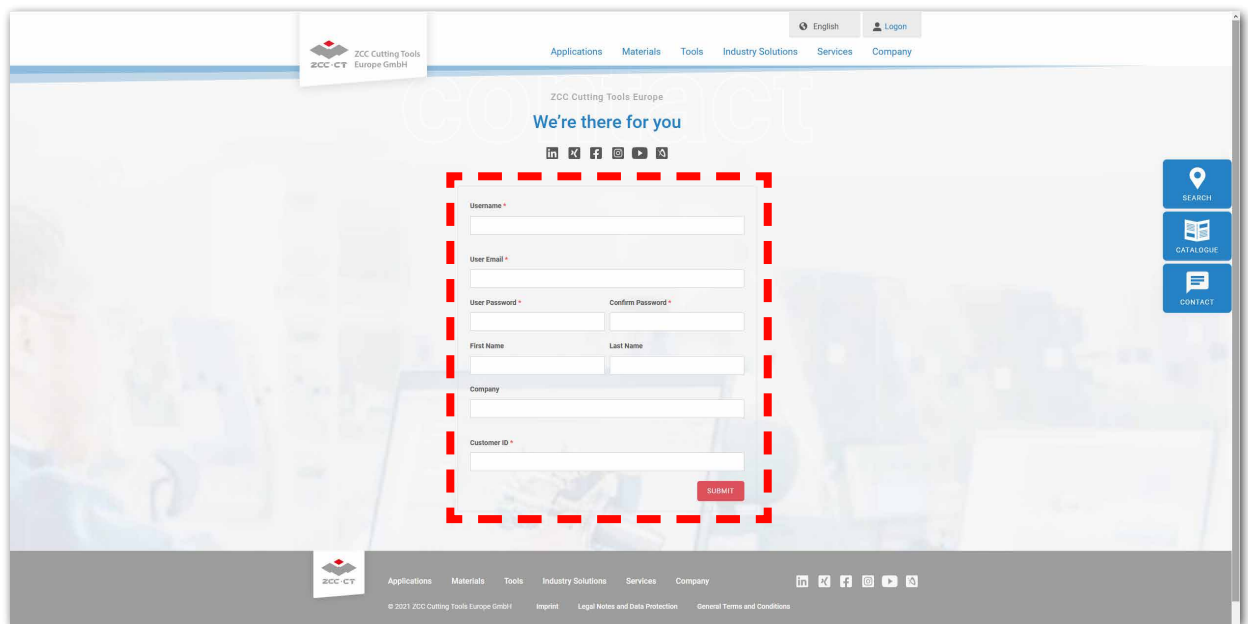
Dear business partners,

As already announced, our new website is now live. In preparation, your individual account had to be moved into the new environment. With data security as our top priority, we need your support in **renewing your password** at this time by using the "Forgot Password" function. Functionality and look-and-feel of the online order system itself have remained as-is for your convenience.

Thanks in advance for your support, yours
Team ZCC Cutting Tools Europe

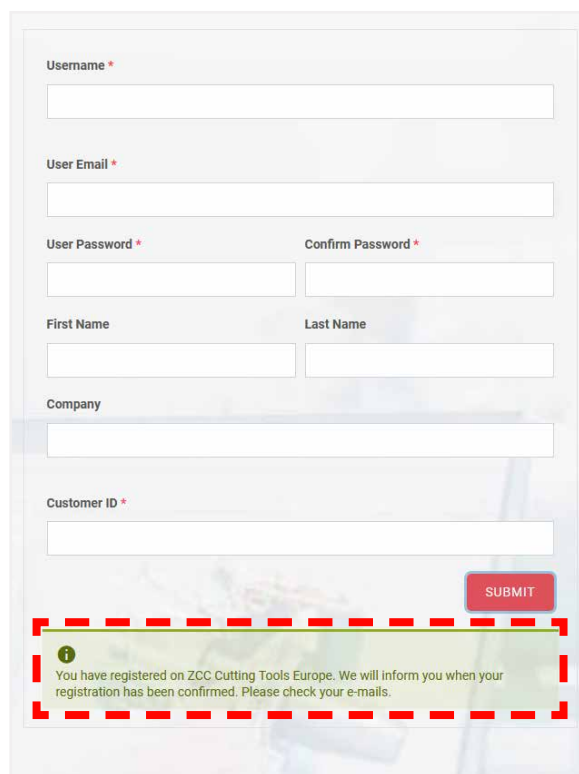
3

After clicking [Not a member yet? Register now.](#) a registration window pops up for your individual user credentials. Fields marked with an asterisk (*) are mandatory. When you have entered all information, please click SUBMIT.



The screenshot shows the ZCC-CT website's registration form. The form is titled "We're there for you" and is enclosed in a red dashed border. It contains the following fields: Username *, User Email *, User Password *, Confirm Password *, First Name, Last Name, Company, and Customer ID *. A red SUBMIT button is located at the bottom right of the form. The website header includes the ZCC-CT logo, navigation links (Applications, Materials, Tools, Industry Solutions, Services, Company), and a language selector (English). The footer contains the ZCC-CT logo, navigation links, and copyright information (© 2021 ZCC Cutting Tools Europe GmbH).

The submitted user credentials will then disappear and a message will pop up, informing you that your registration is now being reviewed, followed by a manual account activation afterwards. Simultaneously you will receive the identical information by e-mail. Once the account has been activated, you will be informed about that step as well in a second e-mail with attached instructions how to use the online order system.



This image shows a close-up of the registration form. The form fields are: Username *, User Email *, User Password *, Confirm Password *, First Name, Last Name, Company, and Customer ID *. A red SUBMIT button is visible at the bottom right. Below the form, a green dashed border encloses a confirmation message: "You have registered on ZCC Cutting Tools Europe. We will inform you when your registration has been confirmed. Please check your e-mails."

Tools order via www.zccct-europe.com

1

As soon as your account has been activated, you can immediately order tools via the ZCC Cutting Tools' online ordering system. To do this, log on to the website under [Logon](#) or go to [Tools order](#) under [Services](#).

The screenshot shows the ZCC Cutting Tools Europe GmbH website. The top navigation bar includes 'Applications', 'Materials', 'Tools', 'Industry Solutions', 'Services', and 'Company'. The 'Services' menu is expanded, showing options like 'Tool Management', 'Test and Demonstration Center', 'Regrinding Service', 'Customer Training', 'Distribution partner search', 'Returns', and 'Tools Order'. A red dashed box highlights the 'Logon' button and the 'Tools Order' option. Below the navigation, there is a section titled 'We're There to Help You' with a list of services and a 'Service Overview' link. The main content area features a large image of a cutting tool and the text 'ZCC Cutting Tools / Services' and 'Service Overview'.

2

Enter the desired product number under [Item Name](#). The search results appear in the left column. Use the box to the left of the products to fill the shopping cart. Enter the required quantity (packaging units) under [Quantity](#).

The screenshot shows the ZCC Cutting Tools Europe GmbH website with the search results and shopping cart. The search bar contains 'CNMG120408'. The search results are displayed in a table with columns for 'Result', 'Item', 'Stock', 'List price', 'Quantity', 'PU', 'Total quantity', and 'Availability'. The shopping cart is also displayed with columns for 'Item', 'Stock', 'List price', 'Quantity', 'PU', 'Total quantity', and 'Availability'. A red dashed box highlights the search bar and the 'Quantity' column in the shopping cart. Below the search results and shopping cart, there is a 'Complete order' button and a disclaimer.

Result	Item	Stock	List price	Quantity	PU	Total quantity	Availability
<input type="checkbox"/>	CNMG120408-DR YBD102	420	7.42€				
<input type="checkbox"/>	CNMG120408-DR YBD152	620	7.42€				
<input type="checkbox"/>	CNMG120408-DR YBD152F	0	7.81€				
<input type="checkbox"/>	CNMG120408-EF YBG205	3710	7.35€				
<input type="checkbox"/>	CNMG120408-EF YBG205F	0	7.89€				
<input type="checkbox"/>	CNMG120408-EF YBM153	440	7.42€				
<input type="checkbox"/>	CNMG120408-EF YBM153F	30	7.81€				
<input type="checkbox"/>	CNMG120408-EG YB9315	150	7.89€				
<input type="checkbox"/>	CNMG120408-EG YB9320	2420	7.58€				
<input type="checkbox"/>	CNMG120408-EG YBG205	490	7.35€				
<input type="checkbox"/>	CNMG120408-EG YBM153	840	7.42€				

Item	Stock	List price	Quantity	PU	Total quantity	Availability
CNMG120408-ADF YB9315	1640	7.72€	2	10	20	● X
CNMG120408-ADF YNT251	180	6.12€	3	10	30	● X
CNMG120408-DM YBC251	1170	7.12€	5	10	50	● X
CNMG120408-EF YBG205	3710	7.35€	1	10	10	● X

I agree that ZCC Cutting Tools Europe GmbH processes my data for the purpose of fulfilling the contract, carrying out pre-contractual measures or fulfilling legal obligations.

In accordance with § 34 BDSG you are entitled at any time to ask ZCC Cutting Tools Europe GmbH for comprehensive information on the data stored about your person. In accordance with § 35 BDSG you can at any time ask ZCC Cutting Tools Europe GmbH to correct, delete and block individual personal data. In addition, you can make use of your right of objection at any time without stating reasons and amend or revoke the given declaration of consent with effect for the future. You can submit the cancellation either by post, by e-mail or by fax to the contracting party. You will incur no other costs than the postage costs or the transmission costs according to the existing base rates.

3

Important:

The order can only be completed if you have agreed that we may process your data. As soon as the is set, the **Complete order** button turns blue and becomes clickable.

The screenshot shows the ZCC-CT online shop interface. At the top, there is a navigation bar with 'Applications', 'Materials', 'Tools', 'Industry Solutions', 'Services', and 'Company'. Below this is a search bar with 'Item name: CNMG120408' and a 'search' button. The search results are displayed in a table with columns for 'Result' and 'Shopping cart'. The 'Result' table lists various items with their stock and prices. The 'Shopping cart' table shows the items added to the cart, including their stock, list price, quantity, PU, total quantity, and availability. A red dashed box highlights a consent checkbox and a 'Complete order' button. The consent text reads: 'I agree that ZCC Cutting Tools Europe GmbH processes my data for the purpose of fulfilling the contract, carrying out pre-contractual measures or fulfilling legal obligations. In accordance with Art 34 BDSG you are entitled at any time to ask ZCC Cutting Tools Europe GmbH for comprehensive information on the data stored about your person. In accordance with Art 35 BDSG you can at any time ask ZCC Cutting Tools Europe GmbH to correct, delete and block individual personal data. In addition, you can make use of your right of objection at any time without stating reasons and amend or revoke the given declaration of consent with effect for the future. You can submit the cancellation either by post, by e-mail or by fax to the contracting party. You will incur no other costs than the postage costs or the transmission costs according to the existing base rates.'

4

The following window gives you an overview of your entire order. Here you can change the billing address, delivery address and shipping method or enter additional information. Clicking on **Send** triggers a *binding* order which will be confirmed by e-mail (order confirmation).

The screenshot shows the 'Online Order' summary window. It features a table with columns for 'Item', 'Stock', 'List price', 'Quantity', 'PU', 'Total quantity', and 'Availability'. The table lists the items added to the cart, including their stock, list price, quantity, PU, total quantity, and availability. A red dashed box highlights the order details and a 'Send' button. The order details include fields for 'Company', 'Customer number', 'Billing address', 'Delivery address', 'Contact person', 'Order number', 'Shipment', and 'Extras'. The 'Send' button is highlighted in blue.