



Return slip – order error UK

ZCC Cutting Tools Europe GmbH Customer Service Wanheimer Str. 57 40472 Düsseldorf	Date:
	Customer no.:
	Contact:
	Phone no.:
	E-mail:
	Invoice/delivery note no.: (if not known: delivery date)

3 steps for a smooth process:

1. Returns from the UK due to order errors need to be returned to the **ZCC-CT European Headquarter** in Düsseldorf, Germany.
2. Enclose the **return slip** along with the copy of the **shipping note or invoice** in the package.
3. Please affix the proper amount of postage to ensure coverage of return shipment cost (Incoterms DDP).

Quantity	Article no.
Remarks:	

Reason for return:

- Order error

Details:

Remarks: A charge of 15% of value of goods, minimum € 15 applies (please refer to our Terms & Conditions, §8). Thank you in advance for your appreciation.

A credit note may be granted, provided that ...

1. products returned are unused and in their original state.
2. accessories are complete and included in the shipment (i.e. screws, wrenches, lubes etc.)
packaging has not been opened.